

# Retail ICE Version 6.6

## Release Notes

### 8/6/2003

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## Introduction

Retail ICE Version 6.6 is a release of the latest update to the Retail ICE product.

## Before Installation

Please familiarize yourself with the contents of these Release Notes for details regarding this release.

This upgrade will attempt to perform a backup/restore to the database. Support recommends that you log out of Retail ICE and that the SQL engine is stopped from running.

SQLBase must be enabled to interact with the desktop. To do this:

*For Windows 2000 or Windows XP* - Click on the Start button, select Settings, then click on Control Panel. Double-click on Administrative Tools, then double-click on Services. Right-click on Centura SQLBase in the list, and select Properties from the pop-up menu. Click on the Log On tab and make sure there is a check mark in the *Allow service to interact with desktop* option box.  
*For Windows NT* - Click on the Start button, select Settings, then click on Control Panel. Double-click on Services, then select Centura SQLBase in the list. Click on the Startup button and make sure there is a check mark in the *Allow Service to Interact with Desktop* option box in the Service window that displays.

Create a manual tape backup of the data. This is usually a process that should occur on a nightly basis; however, open files like the database (pos.dbs file) are not backed up if the engine is running. This will ensure that a restore can be conducted if something fails during the upgrade.

NOTE: Failure to have a current backup on an unsuccessful upgrade may cause a loss of all your data!

### **Accounting Users** - Prior to upgrading:

Make sure that all the payment records have been posted to the bank in the Make A/R Deposit option (from POS 'Closing Register'). The function has changed in 6.X to sum the records from the Payment table so that the Deposit information will include money collected through

Accounting. In version 5.X, if the POS register was not open and money was collected in Accounting, the funds were not reported in the Make A/R Deposit option.

Run Daily Process to ensure that in-house payments/charges, receivers, and i.STAR orders (if applicable) records are processed prior to upgrading.

Close all POS registers, then run Make A/R Deposit.

Run Post to GL to ensure that all records are posted to the General Ledger.

Run One Time Update with the *Flag POS Transactions* option box selected to update the inventory transactions (adjustments, transfers, and physical inventory records).

Prior to converting to Version 6.6, make a note as to what General Ledger account number Credit Memos are being booked to. To verify this, go into Retail STAR Accounting>Utilities>GL Account Setup>Accounts Receivable tab>Payment>Store Credit.

After the upgrade has taken place, do the following:

1. Define a new general ledger account number for Customer Liabilities.
2. Define a new general ledger account number for Escheatment Liabilities.
3. Set up the Customer Liability and Escheatment Liability default account numbers on the new customer Liability tab in G/L Account Setup.
4. Create a journal entry to move credit memos to the new Customer Liability account from the old (prior to 6.6) Credit Memo account.

To find the total dollar amount, run the Retail ICE report Credit Memo/Gift Certificate. Report on *Credit Memos* only, then on the Include tab select *All that have not been redeemed (Expirations optional)*. Your journal should be made for the total amount at the end of the report.

5. Create a journal entry to move gift certificates to the new Customer Liability account and reduce sales.

To find the total dollar amount, run the Retail ICE report Credit Memo/Gift Certificate. Report on *Gift Certificates* only, then on the Include tab select *All that have not been redeemed (Expirations optional)*. Your journal should be made for the total amount at the end of the report.

#### Conversion to Customer Liabilities

##### 1. Gift Certificates

All gift certificates that were SOLD prior to version 6.6 and have NOT been redeemed need to be adjusted in the general ledger. Prior to 6.6, they were treated as a sale and then as a return when redeemed. The following journal needs to be made to move them to the correct account.

Sales DR

Customer Liability CR

This will put them in the proper account and nothing further needs to be done. When the gift certificate is redeemed in version 6.6, the Customer Liability account will be reduced.

##### 2. Credit Memos

All credit memos that were ISSUED prior to version 6.6 and have NOT been used need to be adjusted in the general ledger. Prior to 6.6, they were booked to a user-defined account. In Retail ICE 6.6, they will not automatically be booked to Customer Liabilities. The following journal needs to be made to move them to the correct account.

User-defined Credit Memo Account DR

Customer Liability CR

This will put them in the proper account and nothing further needs to be done. When the credit memo is used in version 6.6, the Customer Liability account will be reduced.

### 3. Layaways

Prior to version 6.6, when a layaway deposit was taken at POS, the accounts receivable account was credited. When the layaway was final, accounts receivable was debited. Layaways prior to 6.6 will continue to work this way.

New layaways set up in version 6.6 will change to book the deposits as Customer Liabilities, but those set up in 6.5 and prior will continue to work the same way they did. No accounting entries are needed after upgrading to version 6.6.

Retail ICE Version 6.6 includes SQLBase 7.6.1, which allows Office and POS to run faster and with fewer problems. During an update to ICE 6.6, a box will display before the program files are copied. This box explains that the database must be unloaded using the existing database engine and then reloaded using the 7.6.1 database engine in order to complete the update. After the files are copied, another box will display stating that the SQLBase engine is being updated to version 7.6.1, which could take several hours depending of the size of the database and the speed of the computer.

## i.STAR eCommerce Sites

If you are an i.STAR customer, your i.STAR server (hosted at the CAM facility) must be upgraded concurrent with upgrading your store systems. Please contact the Retail ICE Support Department to coordinate this effort.

## Security

New features are automatically available only when **system** is entered as the *User Name* and *Password* at login. All other users must have the rights granted to them in Maintenance> Employee/Security before the options will display in the Retail ICE menu.

## Please Note

CODESOFT Lite does not work with Windows XP or Windows 2000. We recommend that you upgrade to CODESOFT 6 Premier if you are running on either of these operating systems and plan to use CODESOFT.

You must upgrade to Microsoft Office 2000 in order to use the Mail Merge feature in Frequent Buyer Redemption.

## New Features

### 1) AP Invoice Adjustment

This option in Accounting lets you make corrections to AP invoices for incorrect costs, missed discounts, additional freight, returned merchandise, etc. (4027, 4387)

## **2) AR Deposit Payment Setup**

This option in Accounting lets you specify how you want charges displayed in the Make AR Deposit option. Charges can either be grouped together as one or by individual card type.

## **3) Prepacks**

Prepacks allow you to order in bulk from the vendor then sell the items individually. The option lets you set up predefined sets of items that you buy from a vendor at a special price. (1587)

## **4) Printer OPOS Setup**

This new feature is used to configure the Ithaca OPOS receipt printer. The OPOS printer supports check franking and lets you print your store logo in two colors on the receipt, and you can put a barcode on the receipt so it can be scanned and quickly retrieved at POS. (2492)

## **6) Store Level Pricing**

You can now set the cost, landed cost, average cost, and retail price for each UPC. Price Levels are now Customer Price Levels; that is, they are attached to customers rather than to the store.

- In Maintenance>Customer Discount Matrix, set up a price code. Set the level for the department the style is in.

- In the Customer record on the Pricing tab, select the price code to attach.

When the product is sold to the customer at POS, the discount will be applied.

Note: This new store level pricing system minimizes the need to use Odd Size Pricing. Odd Size Pricing only allows you to set the retail for each UPC. (3384, 4510)

## **7) View Log File**

This option in Accounting lets you access the Account\_error.log file from within Accounting without having to browse the Retail ICE folder for it. (3990)

# Enhancements

## 1) Accounting

### a) Bill

- i) If you enter an invoice number that has already been entered for a bill for the same vendor, a warning message will display when you attempt to save the record.
- ii) You can edit the due date and amount in a saved record. (3225)

### b) Credit Memo

- i) If the credit memo was imported from i.STAR and included personalization or gift registry items, you can click on the '...' icon for additional item information.
- ii) The i.Star Order? option box allows the return of an i.STAR order to be credited against the i.STAR store, and a transfer is automatically generated and processed to put the item back into inventory for your store's on hand. (3978)

### c) Daily Process

- i) The Daily Process can be automated by setting it up in StarComm Scheduler (Accounting End of Day). (8192-1007)

### d) Invoice

- i) The invoice now prints the advertisement code and date of payment.
- ii) The invoice now prints the gift receipt, gift receipt for gift registry items, and/or shipping label.
- iii) You can now edit the default email message; a new Edit Default button on the Email tab displays a window for you to enter a greeting message, salute message, and signature. (3540, 8192-647)
- iv) The default e-mail message includes the quantity backordered. (8192-1129)
- v) You can view discount information from the Markup/Markdown window.
- vi) If the invoice was imported from i.STAR and included personalization or gift registry items, you can click on the '...' icon for additional item information.
- vii) You can edit the Memo tab contents for a saved invoice.
- viii) You can edit the Shipping tab contents for a saved invoice.
- ix) The invoice now prints a policy statement. (8192-1602, 8192-1251)
- x) You can print a shipping label from the Print option. (8192-1396)
- xi) Payment information including type, date, and amount displays at the bottom of the invoice. (8192-1418)
- xii) When the Import from SO button is clicked, it opens a sales order window that displays the store number and gift registry number.

### e) Make AR Deposit

- i) Charges can be displayed by credit card type or grouped together (through new AR Deposit Payment Setup option). (3425, 8192-874, 8192-1269)

### f) Match AP Invoice

- i) You can edit the due date and amount in a saved record. (3225)
- ii) Negative receivers are allowed to correct receiving mistakes.
- iii) A Memo field has been added to let you attach notes to invoices. (8192-1641)
- iv) If you enter an invoice number that has already been used, a prompt will display and you can keep the duplicate number or enter another invoice number. (8192-2319)

**g) Payment**

- i) The check number, amount, and vendor code print at the bottom of the check stub. (4317, 8192-1646, 8192-1733)
- ii) You can enter a zero dollar amount check in order to clear a negative invoice with a POS invoice for the same amount. (8192-492, 4139)
- iii) The new Payee field lets you make the check out to a different payee rather than the Vendor name.
- iv) You can void a check after it has been posted to the GL. (8192-1637)

**h) Payment Select**

- i) This option is now referred to as AP Select. (3606)
- ii) A new option box is available to allow you to include vendors with credit balances. (3427, 8192-1645)
- iii) The check number, amount, and vendor code print at the bottom of the check stub. (8192-1646, 8192-1733)
- iv) The new Sort By option box lets you specify to sort the records by vendor code or by due date.
- v) You can enter a zero dollar amount check in order to clear a negative invoice with a POS invoice for the same amount. (8192-492)
- vi) The Payment Select report that prints after invoices have been selected for payment now prints a subtotal for each vendor. (8192-1643)
- vii) You can void a check after it has been posted to the GL. (8192-1637)

**i) Post to GL**

- i) You can view and print the journals before they are saved to the database. (4506)

**j) Quote**

- i) You can now view discount information from the Markup/Markdown window.

**k) Reports**

- i) By Store and By Department have been added as selection fields in these Financial Statements reports: Income Analysis, Income Analysis – YTD, Income Analysis – Yearly Comparison, Income Analysis – Actual & Budget Comparison, Expense Analysis, Expense Analysis – YTD, Expense Analysis – Yearly Comparison, and Expense Analysis – Actual & Budget Comparison.
- ii) The bin location from Store Stock Management prints as the location on pick tickets. (8192-1416)
- iii) The Customer Statement (Open Item) and Customer Statement (Balance Forward) have been adjusted so the customer address fits window envelopes.
- iv) You can print a list of customers' email addresses through Report STAR.

**l) Sales Order**

- i) You can now edit the default e-mail message; the new Edit Default button on the Email tab displays a window for you to enter a greeting message, salute message, and signature. (3540, 8192-647)
- ii) The default e-mail message shows the quantity backordered (8192-1129)
- iii) You can view discount information from the Markup/Markdown window.
- iv) If the sales order was imported from i.STAR and included personalization or gift registry items, you can click on the '...' icon for additional item information.
- v) When deleting a sales order from list of sales orders, the focus now remains on that line instead of taking you back to the top of the list. (8192-584)
- vi) Payment information, including payment type and amount, now displays at the bottom of the sales order. (8192-1419)

- vii) The policy statement now prints on the sales order. (8192-1602, 8192-1251)
- viii) When the Import from QT button is clicked, it opens a quotation window that displays the store number and gift registry number.

## **2) General**

### **a) Search windows**

- i) In most search windows, you can now enter partial information to help locate the target. For example, when searching for vendor ZYXRT, you can enter Z in the search window and then scroll to the exact vendor. (661)

## **3) Inventory**

### **a) Internet Sales Product Setup**

- i) The manufacturer code defaults to the vendor assigned in Product Maintenance. (8192-1272)

### **b) Price Changes**

- i) A price change now updates the On Sale Until and Sale Price fields in the product record. (4447, 4471)
- ii) Apply New and Apply End buttons are available for each price change line. (4655)

### **c) Product Change By Range**

- i) A Copy feature is now available for class and subclass. (3734, 4292)
- ii) The Open PLU option box has been removed from the Product Selections tab>Style Level tab. (8192-2312)
- iii) The Open PLU option box has been removed from the Product Maintenance window that displays when <F2> Use Product Maintenance is selected.
- iv) Open PLU is no longer in the the list of fields to choose from. Alias Table has been added to the list.
- v) The <F2> 2<sup>nd</sup> UPC button on the Product Changes window has been changed to <F2> Alias Tble.

### **d) Product Maintenance**

- i) You can either update the retail price or the GP% when changing the cost. (3194)
- ii) You can change the Original Retail price and choose whether to affect or not affect permanent markdowns. (4694)
- iii) The Style, Description, Model ID, Size Code, Group, Color, Fabric, Location, Category, and Season field labels can be changed by clicking on the label and typing a new description for the field. (2493, 8192-2314)

### **e) Store Stock Management**

- i) Bin Location has been added to the Update Criteria. (4001)
- ii) You now have the ability to change cost at the UPC level. (2426)
- iii) The mass change function allows you to change all store stock types. (8192-1462)

## **4) Maintenance**

### **a) Customer**

- i) The mailing list option is now tied into reports that print labels. (3480)

**b) Department**

- i) Web Item and Stock Code have been added to the Department report. (8192-1831)
- ii) You can select an i.STAR stock code from the Stock Code drop-down list. (8192-1096)

**c) Employee/Security**

- i) The employee information now allows entry of a country. You can enter a state or province of up to 15 characters and the Tax ID (SSN) edit box allows entry of 10 characters.
- ii) You have the option to prevent an employee from being able to view the receiving cost in PO Receiving and Receiving Query. (1030, 2335, 8192-2313)

**d) Gift Registry**

- i) If the ZIP code is already in ZIP Code Maintenance, you can enter just the ZIP code and the city and state will automatically fill in.
- ii) There is a new Display on web option box.
- iii) You can search for a last name, first name, etc. by entering a few of the first characters rather than the complete name. (8192-1343)
- iv) A Description tab has been added for you to enter a description of the gift registry to show on the web if you are using i.STAR and the registry will be displayed on the web site. (8192-2311)

**e) Size Matrix**

- i) When printing the Size Matrix report, you are prompted whether you want to include all size runs on the report or just the selected one. (8192-436)

**f) Stand Alone Gift Search**

- i) The password STARGIFT is no longer valid to close this option. You must enter a user ID and password of an employee with manager rights (i.e., SYSTEM SYSTEM).

**g) Store Setup**

- i) Gift Certificates and Price Levels have been moved out of this option. Gift certificates are now specified in the product record, and price levels are now handled through Store Stock Management.

**h) Tender Maintenance**

- i) There is a new default tender type of Room Charge.

**i) Vendor**

- i) The phone and fax number fields now allow room for an extension number. (8192-1682)
- ii) The order of field entry has been changed to make adding contacts easier. (4377, 8192-1683)

**5) POS**

**a) Check Authorization**

- i) You are now have the ability to override the authorization process. (8192-488)

**b) Gift Cards**

- i) Gift cards are scanable at POS by pre-printed barcodes. (3660)

**c) Hardware Settings**

- i) A Verifies ATM option box has been added.
- ii) A Pin Pad Setup button has been added that displays the Debit PIN Pad Setup window. From there, you can select to set up the signature capture device or the pin pad device.

**d) POS Devices**

- i) New OLE for Point of Sale edit box under Receipt Printer Setting lets you specify the OPOS printer driver.

**e) Product Search**

- i) You can search for all products in the database by clicking the Search button without specifying any search criteria.
- ii) The Product Lookup search results grid now includes the description, quantity on hand, quantity committed, quantity on order, garment size, widths, color, retail price, model ID, class, subclass, vendor, style, SKU, and store number.

**f) Products**

- i) Price Levels are now available under the Products menu and can be applied even when no customer is attached to the receipt. (8192-2445)

**g) Receipts**

- i) Receipt notes now print on an 80-column receipt printer. (3679)
- ii) The credit card name prints on receipts. (3360, 4681)

**h) Register Options**

- i) You can select to Use Touch Screen Keypad.
- ii) The credit card type has been added to receipts to make it easier to sort credit card transactions. (1125)
- iii) The Prompt To Print option box, when selected, prompts you to print the receipt after tendering. (4630, 4689, 8192-2107)

**i) Reports**

- i) The Register Balance report now includes information needed by the cashier to balance and reconcile the cash drawer. (3676)
- ii) The Register Balance report now includes line for refunds, including credit card refunds. (3408, 3409)
- iii) The Register Balance report now includes in-house payments. (1259)

**j) Tenders**

- i) The credit card number and expiration date are now validated to ensure correct format is entered. (3103)
- ii) POS has been enhanced to work with the latest version of X-Charge which handles preauthorizations. (3060)

**6) Purchasing**

**a) Model Stock Reorder**

- i) The new Consider Zero Model/Min Amounts for Reorder option box, if selected, will reorder to bring the level back up to zero if BMI is below zero. (8192-1444)

## **b) PO Maintenance**

- i) The report printout now includes the reference number.
- ii) PO's can now be e-mailed to vendors. (2450)
- iii) You can maximize the PO Maintenance screen to view more lines of the order. (2374)
- iv) You can use the Tab key or the Enter key to move between fields. (3517)
- v) You can select more than one style by clicking on the <?> button by Style. In the Quick Search screen, press <Ctrl> while selecting the styles, then press <Enter>. This will populate the grid with all of the styles selected. (2530)
- vi) PO's can be exported to a text file using EDI. (3925)
- vii) You now have the ability to select multiple items in the Super Search screen. You can choose more than one item on the screen by holding down the <Ctrl> key, clicking to select the lines, then clicking Enter. This should help in sorting the data you want to display. (3871)
- viii) The Product Scorecard feature is available from the Purchase Order Sizes window. (8192-2310)
- ix) A new Purchase Order Search screen lets you search for a PO or range of PO's by entering various search criteria.
- x) The Print Promotional Price and Print Price Level Price option boxes have been removed from the PO Tag Printing window, and a Receive Date combo box has been added which is active when Received is selected in the Quantity combo box.

## **c) PO Receiving**

- i) Packing slip information is now available for closed PO's. (2491)
- ii) The tag printing button is now available for closed PO's. (2947)
- iii) The new Ship Cost button lets you maintain shipping costs.
- iv) The Print Promotional Price and Print Price Level Price option boxes have been removed from the PO Tag Printing window, and a Receive Date combo box has been added which is active when Received is selected in the Quantity combo box.

## **d) Tag Printing**

- i) The Print Promotional Price and Print Price Level Price option boxes have been removed.

# **7) Reports**

## **a) Credit Card Query**

- i) This report can now include in-house payments.(3926)
- ii) The report detail can be sorted in ascending or descending order.
- iii) The report detail can be grouped by a specific column.

## **b) Credit Memo/Gift Certificate**

- i) This report now includes gift card transactions.

## **c) Inventory Valuation**

- i) This option has been removed from the Reports menu. It is now available in Report STAR as three separate reports: #21 – Inventory Valuation: Replacement Cost, #22 – Inventory Valuation: Retail, and #23 – Inventory Valuation: Landed Cost. (8192-1792)

**d) Markdown Analysis**

- i) This option has been removed from the Reports menu. It is now available in Report STAR as report #20 – Markdown Analysis. (8192-1792)

**e) Product List**

- i) This report has been enhanced to include price level 2 and up prices. (3329)

**f) Register Summary**

- i) This report has been enhanced to allow you to filter out tendered amounts. (3559)
- ii) This report has been enhanced to show money received on account. (4633)
- iii) Returns are now a single line entry, not combined with cash back. (3531)
- iv) You can print the report for a time range. (3532, 4600)
- v) You can enter a date range to produce a report for a previous date. (3622, 3742)
- vi) You can record travelers checks, money orders, cashiers checks separate from checks. (2760)
- vii) This report now includes taxes taken in. (3721)
- viii) This report has been enhanced to show layaway payments. (1000, 4730)
- ix) This report has been enhanced to display store credit. (999)
- x) This report now includes ROA information. (4808)
- xi) This report now allows for a register balance report at the end of the day without showing the opening balance. (3533, 5080)
- xii) This report has been enhanced to show how much of total gross receipts is deposit payments for open receipts. (4417)
- xiii) Refunds and change returned are now reported separately. (4532)
- xiv) This report can now be broken down by clerk. (8192-715)
- xv) The Include Open Receipts option box has been removed.

**g) Report STAR**

- i) On the Filter tab, the Lowest LOD Limit field lets you specify the number of lines to print for each LOD. (8192-1410)
- ii) There is a new canned report, #26 – RMSA Class Activity by Store.
- iii) There is a new canned report, #27 – RMSA 10 Month On Order By Class.
- iv) Bin Location has been added to the Level of Detail tab. (8192-1837)
- v) First Receive Date and Last Receive Date columns have been added for aging reports. 1952, 1971)
- vi) Previous Month has been added to the drop-down list that displays when the Today option box is selected on the Report Selection tab. (3621)
- vii) Picture has been added to the columns you can report on.
- viii) New product Commission level of detail has been added for Inventory type reports. (8192-1586)
- ix) New FreeForm ID level of detail has been added for Customer type reports. (4575)
- x) New E-Mail level of detail has been added for Customer type reports. (4354)
- xi) New Sales associate ID level of detail has been added for Employee type reports. (3603)
- xii) Commission has been added to the Level of Detail tab.
- xiii) AvgTran, \$AvgTran, and Tran have been removed from the Columns tab, and AvgRcpt, \$AvgRcpt, and Rcpt have been added.

**h) Sales Audit**

- i) Payment detail now includes a breakdown of tender types. (3246)
- ii) A Type edit box has been added.

- iii) The Open PLU option box has been removed.
- i) Sales/Profit Flash**
  - i) This option has been removed from the Reports menu. It is now available in Report STAR as report #19, Sales Profit Analysis. (8192-1792)
- j) Sales Person Report**
  - i) This report can now be run for multiple stores or for a specific sales person, can be sorted by any column and in either ascending or descending order, and can include open receipts.
- k) Transaction Review**
  - i) This report will not be in future versions of Retail ICE. The Sales Audit report has been designed to replace this report.
- l) Transaction Summary**
  - i) This report will not be in future versions of Retail ICE. The Sales Audit report has been designed to replace this report.

## **8) Utilities**

- a) Delete Utility**
  - i) The password to use this utility has been changed. (8192-1436)

## **Issues Corrected**

### **1) Accounting**

- a) Accounts Payable**
  - i) Fixed issue where even though vendor issued total credit for an invoice, when you went into Payment and applied the credit to the invoice, the system required you to write a check. (4139)
  - ii) Fixed issue where Make Non-AR Deposit allowed you to enter a summary account number, resulting in problems with Post to GL. (4336)
  - iii) Clarified message that displays when a summary account was entered when entering a bill. (4337)
  - iv) Fixed issue where setting up the bank account GL number allowed you to enter a summary account. (4334)
- b) Accounts Receivable**
  - i) Fixed appearance of description that prints on a sales order when using an open PLU with no size run or color assigned. (4211)
- c) Daily Process**
  - i) Old payments are flagged as deposited when running the One Time Update option; therefore, the Daily Process does not post the payments. (3645)
- d) Invoice**
  - i) Fixed issue where a sales order with two items, one of which is out of stock and therefore canceled, when imported into Invoice, imported both items and showed both items on the printout but the screen only showed one. (4490)

- ii) Fixed issue where the printout of an invoice showed backordered items as shipped. (4489)
- iii) Fixed issue where a discount was only applied in POS but not in the Invoice option. (4411)
- iv) Fixed issue where a “no compiled command” error displayed at the client machine when two people tried to create an invoice for the same customer and save it at the same time. (2486)
- v) Fixed issue where an application deadlock resulted when printing invoices at two workstations at the same time. (4320)

**e) Post to GL**

- i) Fixed issue where the gift certificate account was listed under Assets instead of Liabilities. (3930)

**f) Sales Order/Invoice**

- i) Corrected calculation of gross margin of PLU items. (4414)
- ii) Corrected multiple tax rates calculation problem. (4225)
- iii) Fixed issue where resending i.STAR orders caused Accounting to create a new sales order. (3776)
- iv) Fixed issue where you could not enter the same open PLU multiple times on a sales order or quote. (4206)
- v) Fixed issue where tax rates were not assigned properly. (4620)

**2) i.STAR**

**a) Database**

- i) Fixed issue where receipts could not be audited or resent from the i.STAR server. (2522)

**3) Inventory**

**a) Adjust Levels**

- i) Only one workstation can be in the Adjust Levels option at one time. If a second user attempts to use this option, a warning message will display. (3327, 3394)
- ii) The report headings have been changed so that the report displays the correct information. (4171)

**b) Alias Table**

- i) You can no longer enter duplicate 2<sup>nd</sup> UPC's. (2999)

**c) Internet Sales Product Setup**

- i) This option has been corrected to display the manufacturer properly in i.STAR. (3452)

**d) Odd Size Pricing**

- i) Fixed issue where the matrix view for odd size pricing didn't display the correct pricing. (3869)

**e) Price Changes**

- i) This option has been corrected to allow you to return only selected styles for a price change. (3007)

**f) Product Change By Range**

- i) Fixed issue where changing the retail price didn't affect the price level. (4750)

**g) Product Maintenance**

- i) Gift Certificate is now a separate product type from Open PLU. (3667)
- ii) The Tab and Enter keys move from field to field in the correct order; Shift+Tab moves backward field by field. (4264)

**h) Store Stock Management**

- i) Fixed min/max to only allow negatives on minimum quantity. (8192-1543)

**i) Transfer Worksheet**

- i) Fixed issue where changing information for one style changed information for another style. (4383, 4397)

**4) Maintenance**

**a) Class**

- i) The Tab and Enter keys move from field to field in the correct order; Shift+Tab moves backward field by field. (4264)

**b) Color**

- i) A remote store cannot delete colors. (8192-1828)

**c) Customer**

- i) Corrected the order of tabbing between fields to go to the Free Form ID field after the city, state, and zip have been entered. (3477)
- ii) Fixed issue where customer mailing labels did not print properly. (3908)
- iii) The Frequent Buyer Code Lookup window now includes the code and description. (4698)
- iv) Corrected mailing label feature so information prints on 1" x 2-5/8" labels. (3224)
- v) The Tab and Enter keys move from field to field in the correct order; Shift+Tab moves backward field by field. (4264)
- vi) Fixed issue where a customer set up with a special discount received an discount off the sale price rather than the retail price when an item was discounted. (4997)

**d) Customer Discount Matrix**

- i) The Price Code field no longer accepts entry of apostrophe. (4469)

**e) Department**

- i) The Tab and Enter keys move from field to field in the correct order; Shift+Tab moves backward field by field. (4264)

**f) Subclass**

- i) The Tab and Enter keys move from field to field in the correct order; Shift+Tab moves backward field by field. (4264)

## 5) POS

### a) Frequent Buyer

- i) The Buyer Code Lookup window now includes the code and description. (4698)

### b) Gift Certificates

- i) Fixed issue where the amount of a redeemed manual gift certificate appeared in both the Refund and the Gross Receipt columns of the Register Summary report. (1067)
- ii) Gift certificates redeemed in version 6.5 showed as returns in reports. This has been corrected to now show as escheatment; however, gift certificates redeemed in 6.5 will still show as returns.
- iii) Fixed issue where redeemed gift certificates did not reflect COGS. (3646)
- iv) Fixed issue where gift certificate redemption reduced the retail and selling price in reports. (1565)

### c) Layaways

- i) Returns are no longer allowed on a layaway receipt to prevent negative committed quantity. (8192-1407)

### d) Receipts

- i) Fixed issue where post void doubled the sold amount in the on hand. (4006)
- ii) Fixed issue where it was not possible to toggle taxes after upgrading. (4094)
- iii) Fixed issue where sales tax would not change when the price changed on a hold ticket. (4749)
- iv) Fixed issue where product lookup automatically populated the model ID and description. (4322)

### e) Register Balance

- i) Fixed issue where redeemed gift certificates caused a mismatch in the register balance. (1276)

### f) Register Setup

- i) Removed CAM Commerce web address from printing on receipts. (2457)

### g) Reports

- i) Fixed issue where Register Receipt Review displayed the wrong cashier. (8192-1467)
- ii) The new Register Summary report fixes the issue where the Register Balance displayed layaways incorrectly. (1260)

### h) Tender

- i) POS has been corrected to accept 99 in the State field to allow business checks using X-Charge. (3837)

## 6) Purchasing

### a) Model Stock Reorder

- i) Fixed issue where a SQL error occurred when creating a PO in Model Stock Reorder. (3883)
- ii) Fixed issue where buttons overlapped in the Quick Search screen. (8192-1145)

- iii) Fixed issue where Model Stock Reorder did not order the committed quantity. (4486)

**b) Outstanding PO's**

- i) This report has been corrected to show only one line per PO. (4643)

**c) PO Maintenance**

- i) Fixed issue where, after deleting a line in a PO, the focus returned to the top of the order. Now after deleting a line, the cursor will return to the same line. (2375)
- ii) Fixed issue where you were unable to print a consolidated report on PO's that had alias vendors. (4333)
- iii) Corrected Quick Search to list PO's in order. (4399)

**d) PO Receiving**

- i) The PO Receiving Report now displays data when using alias vendors. (2562)
- ii) Fixed report issue where Total Received column showed an incorrect value when receiving styles with vendor aliases. (2750)
- iii) Fixed issue where consolidated reports were not legible when faxed to a vendor. (3260)
- iv) Fixed PO to show freight charges. (4516)
- v) Corrected Quick Search to list PO's in order. (4399)
- vi) Fixed issue where updating freight cost on a completely received but not closed PO was not updating the landed cost. (1832)
- vii) Fixed issue where the PO status showed as posted when a PO with only one style on it was fully received but not closed. (4805)
- viii) Fixed issue where products with a subsize with blank spaces for its name could not be received. Sizes and subsizes cannot be saved with only blank spaces. (4963)

**e) Receiving Query**

- i) Fixed issue where the report did not show the alias vendor and style. (8192-485)

**f) Tag Printing**

- i) The color now prints on tags printed using internal tag printing. (2686)

**7) Reports**

**a) Best/Worst Sellers**

- i) This reeport now sorts by item and vendor. (4141)

**b) Register Summary**

- i) This report has been changed to distinguish between identically named tender types. (4051)
- ii) Fixed issue where store credits were not included in the report. (1117)

**c) Report STAR**

- i) Fixed issue where the Comp Prc column combined different values for compare\_at from product\_size within a style or higher levels of detail. (3762)
- ii) Fixed issue where report totals did not match. (3781)
- iii) Fixed issue where a SQL error was received when a report was run with a LOD of Sub-class\_Name. (4778)

**d) Sales Person Report**

- i) Fixed issue where a numeric overflow error was received when running this report. (4064, 4159)
- ii) Fixed issue where gift certificates showed up as returns when tendered. (560, 1614)

**e) Tax Summary**

- i) Fixed performance issue when running this report with date and sales code. (3723)
- ii) Fixed issue where the report lost non-taxable sales data when run with LOD of Date and Sales Code. (4105)

**f) Transaction Summary**

- i) Fixed performance issue when running this report. (4427)

**8) Utilities**

**a) Delete Utility**

- i) Fixed error received when deleting products. (3863)

**b) Program Setup**

- i) Fixed issue where the Enable Customer Quick Search option box on Customer Setup tab would not be saved when selected. (4699)

**c) SQLBase Performance Utility**

- i) Fixed issue where this utility would not run with other users connected even though the "Run if other users are connected to the database" option box was selected. (4812)

**9) X-Charge**

**a) Installation**

- i) The latest version of this product includes Windows TAPI modem to initialize and control the modem. (1604)

## **Known Issues**

**1) Accounting**

**a) General Ledger**

- i) Sales from items shipped on layaways and special orders will not be booked to the general ledger until the layaway/special order has been changed to a sale at POS. Payments received will still be booked to the general ledger when they are received at POS. (8192-2141)

**b) Gift Certificates/Gift Cards**

- i) Accounting does not support selling gift certificates or gift cards at this time. If you attempt to sell a gift certificate or gift card, you will receive a warning message.

**c) Quote**

- i) Odd size pricing is not recognized in this option.
- ii) If you change the customer ID to a single digit in Change Code Utility, it is not recognized in Quote. (8192-2275)

**d) Sales Order/Invoice**

- i) Odd sized pricing is not recognized in this option.
- ii) Sales Order and Invoice use Cost to book COGS instead of Average Cost. (8192-486)
- iii) If you change the customer ID to a single digit in Change Code Utility, it is not recognized in Sales Order. (8192-2275)

**e) Tendering**

- i) Do not use the default Frequent Buyer tender type when tendering in Accounting. (8192-1047)

**2) Inventory**

**a) Reorder Point Calculation**

- i) When the Include Open Receipts option box is checked, accounting sales orders are not included. (8192-438)

**3) Maintenance**

**a) Frequent Buyer**

- i) When you create a license with the Frequent Buyer option, the tender type of Frequent Buyer automatically appears in the Tender Type Maintenance screen; however, you cannot assign a general ledger account number to this tender type. (8192-704)

**4) POS**

**a) Receipt Lookup**

- i) In the receipt lookup screen, if you enter a last name for which you have two or more customers, the selection screen does not show the first names of the customers and the last name appears under the First Name column. (8192-104)
- ii) In the receipt lookup screen, the Paid column only displays the dollar amounts and cuts off the amounts after the decimal point; the Balance column does not display. (8192-481)

**5) Purchasing**

**a) PO Maintenance/PO Receiving**

- i) In these options, you can only assign different costs at the style level for now. A work around to this issue is to create POs for each UPC within a style that has different costs and receive them that way. (8192-1876)
- ii) In the PO sizes screen, stock status grid information disappears when you click on any of the green fields. (8192-480)
- iii) In PO Maintenance, if you reopen a PO, then click on any of the green Stock Status Items in the grid, you will receive a SQL error. (8192-990)
- iv) The P460 scanner cannot be used with Receiving in P&R.

## **6) Reports**

### **a) Customer Query**

- i) The hotkey for the end purchase date is the same as for <F8> Export (<Alt+E>). (8192-1048)

### **b) Report STAR**

- i) RWAC only takes receiving into consideration for cost values. (2882)
- ii) Alias vendors are not included in reporting. (8192-515)